

SAP Support Specialist

(Targeted Jobs: SAP Business Analyst / SAP Analyst / SAP Tester)

Duration

Approximately 36 Hours

Integrated Business Processes in S/4HANA

- Explain the fundamental integrated business processes of SAP S/4HANA: Enterprise Management, New UX, Order to Cash, Procure to Pay, Plan to Produce, Warehousing, Core Finance, Human Resources, Project Systems, Enterprise Asset Management
- Entry level qualification to allow consultants and application users to get acquainted with SAP S/4HANA end-to-end business process fundamentals

Content

- ❖ SAP S/4HANA Enterprise Management: Overview
 - Outline the motivation for SAP S/4HANA
 - SAP S/4HANA Simplification List
- ❖ New User Experience: SAP FIORI UX
 - Understand the new User Experience
- ❖ SAP S/4HANA Basics
 - Organizational structures
 - Master data in SAP S/4HANA
- ❖ Financials Accounting and Management Accounting: Overview
 - Financial Accounting Overview
 - Management Accounting Overview
 - Integration between FI and CO
- * Financial Accounting and Management Accounting: Basics
 - Defining G/L Accounts and Cost Elements
 - Defining Cost Centers
 - Posting a G/L account document
 - Defining vendor master record
 - Posting a vendor invoice in FI
 - Creating an asset master record
 - Query an account / Financial statement
 - Defining secondary cost element
 - Defining activity type



- Plan rates for cost center / activity type
- Posting an activity allocation
- Defining internal orders
- Planning internal orders
- Query an internal order
- Explaining the concept of Product Cost Controlling

Human Capital Management

- Organizational Management in HCM
- HCM Master Data
- Integration with Success Factors

❖ Purchase to Pay processing in SAP S/4HANA

- Describing the purchase to pay business process
- Defining the master data used in purchase to pay process
- Creating a vendor master record
- List additional vendor specific master data records
- Creating Purchase requisitions
- Creating Purchase orders
- Posting a goods receipt for a purchase order
- Processing vendors invoice
- Processing the automatic payment run

Warehouse Management - Stock Transfer

- Explaining WM structures and usage
- Pointing out difference between EWM WM Inventory Management
- Processing a materials movement with EWM

❖ Plan to Produce in SAP S/4HANA

- Describe the plan to produce process in SAP S/4HANA
- Defining the Master Data in the plan to produce process
- Planning product demand
- Defining the MRP Process
- Processing MRP
- Defining PP/DS Process
- Processing PP/DS
- Describing the manufacturing business process
- Creating and releasing a production order
- Performing material withdrawal for a production order
- Performing an order confirmation and a materials goods receipt
- Performing period end closing activities
- Creating a product cost estimate

Order to Cash processing in SAP S/4HANA

- Describing the order to cash business process
- Describing the master data used in sales and distribution
- Creating a customer master record
- Creating a condition record
- Processing a sales order
- Processing a delivery document



- Processing a customer invoice
- Explaining integration to SAP Hybris

❖ Project System

- Describing the process steps in project system
- Creating project structure
- Planning a project
- Budgeting in a project
- Executing a project
- Evaluating projects
- Processing period end closing activities

Enterprise Asset Management

- Processing business steps in EAM
- Describing master data used in EAM
- Processing notifications
- Processing maintenance orders
- Executing maintenance orders
- Processing period end closing activities